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(71) Applicant: **SYSMEX CORPORATION**
Kobe-shi,
Hyogo 651-0073 (JP)

(72) Inventors:
• **Okuno, Ken'ichi**
Kakogawa-shi
Hyogo (JP)

- **Morihara, Hiroyuki**
c/o Sysmex Corporation
Chuo-ku, Kobe-shi
Hyogo 651-0073 (JP)
- **Yamaguchi, Tadayuki**
Hyogo-ku
Kobe-shi
Hyogo (JP)
- **Sugiyama, Tomomi**
Kobe-shi
Hyogo (JP)

(74) Representative: **Paget, Hugh Charles Edward et al**
Mewburn Ellis LLP
York House
23 Kingsway
London WC2B 6HP (GB)

(54) **Support method, quality control method, and device therefor**

(57) The present invention quickly resolves troubles in an analysis device to perform effective external quality control. An analysis device (2) and a control device (1) are connected by a network (3). Error data and sample data taken from a measurement of a quality control substance are transmitted from the control device (1) to the analysis device (2). The analysis device (2) is made to be remotely operable from the control device (1) and when troubles arise repair from the control device (1) is possible. The control device (1) analyzes sample data, and provides the analysis results to a web page. The analysis device (2) accesses the web page using a WWW browser, and can perform external quality control in real time.

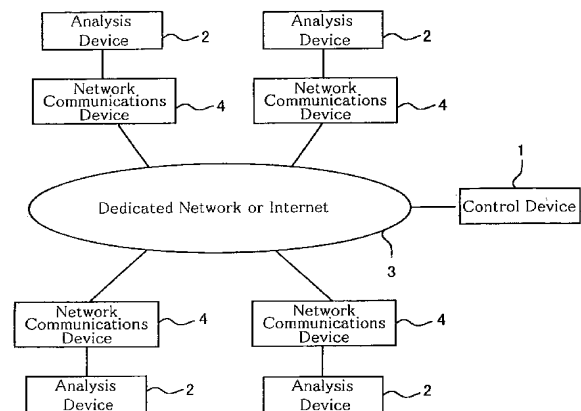


Fig.1



EUROPEAN SEARCH REPORT

Application Number
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| Place of search The Hague | | Date of completion of the search 21 November 2008 | Examiner Swarén, Peter |
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EUROPEAN SEARCH REPORT

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**ANNEX TO THE EUROPEAN SEARCH REPORT
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